

GENERAL TERMS AND CONDITIONS

Language Notice

These General Terms and Conditions are provided in English solely for the convenience and understanding of international clients. They are a translation of the original German version. In the event of any discrepancies, differences in interpretation or ambiguities arising from the translation, the original German version shall prevail to the extent permitted by applicable law.

§ 1 GENERAL PROVISIONS

(1) These General Terms and Conditions apply to all energetic one-to-one sessions, online sessions, online programs, audio programs, Audio Journeys and online workshops offered by Julia Schröder (known as Julia Liz), insofar as they have been validly incorporated into the respective contractual relationship.

(2) These General Terms and Conditions apply to both consumers within the meaning of Section 13 of the German Civil Code (BGB) and entrepreneurs within the meaning of Section 14 BGB, unless expressly stated otherwise.

(3) All offers, including energetic one-to-one sessions and digital programs, are sold through the CopeCart sales platform. Where CopeCart acts as the seller under the reseller model, the purchase agreement is concluded between the customer and CopeCart. The contractual terms and conditions of the respective seller apply to the purchase agreement.

(4) Legally relevant declarations (e.g. registrations, notices of withdrawal and termination) may be made in text form (e.g. by email), unless another form is required by law. Statutory rights of withdrawal remain unaffected.

§ 2 CONCLUSION OF CONTRACT

(1) The announcement of events and services is non-binding and does not constitute an offer to conclude a contract, unless expressly stated otherwise.

(2) For energetic one-to-one sessions, the client receives a proposed appointment as well as information regarding the scope of services, fees and booking conditions. By making the agreed payment, the client confirms the proposed appointment. For bookings made through CopeCart, the purchase agreement is governed by the terms and conditions of the respective seller.

(3) Bookings and payments are processed through CopeCart. The conclusion of the purchase agreement is governed by the conditions applicable during the respective ordering process.

(4) If all available places for an online workshop have already been filled at the time of registration, the applicant may be placed on a waiting list. If informed that a place has become available, the applicant may accept or decline it.

§ 3 FEES, PAYMENT AND CANCELLATION

(1) The applicable fee is determined by the booking confirmation, product description and/or invoice. Payment must generally be made before the service is provided (advance payment), unless otherwise agreed.

(2) The booked service, appointment or online workshop is considered binding once the agreed payment has been made, unless otherwise agreed in text form (e.g. by email). For bookings made through CopeCart, the terms and conditions of the respective seller additionally apply.

(3) In the event of cancellation by the customer, the following cancellation conditions apply, insofar as they have been validly agreed upon:

Individual Sessions: Cancellation or rescheduling is possible free of charge up to 24 hours before the agreed appointment. In the event of later cancellation or failure to attend, claims for reasonable compensation for the loss of the reserved appointment may arise in accordance with applicable law, as the appointment was reserved exclusively for the client.

Online Workshops: Booking an online workshop is binding. Cancellations or rescheduling are subject to the conditions communicated prior to booking and validly agreed upon. Online workshops are generally not recorded. Recording is only possible under the conditions set out in § 8.

Statutory rights of withdrawal remain unaffected.

(4) For bookings made through CopeCart, payment processing and any refunds owed by the seller are governed by applicable law and the respective contractual terms and conditions.

(5) In the event of cancellation outside the statutory withdrawal period, payment service provider or transaction fees already incurred (e.g. through online payment systems) may be retained, insofar as legally permissible.

§ 4 ORGANIZATIONAL CHANGES

(1) Energetic one-to-one sessions are personally conducted by Julia Schröder. Online workshops are generally led by Julia Schröder, unless otherwise stated in the respective announcement.

(2) Julia Schröder may change the time or organizational arrangements of an individual session or online workshop for objectively justified reasons, provided that such changes are reasonable for the participants. Significant changes will be communicated in a timely manner.

(3) If an event cannot take place for reasons beyond Julia Schröder's control (e.g. illness or legal regulations), it may be rescheduled. However, there is no entitlement to rescheduling. Statutory claims remain unaffected.

§ 5 WITHDRAWAL AND TERMINATION BY JULIA SCHRÖDER

(1) The minimum number of participants for an online workshop is five, unless otherwise stated in the announcement. If the minimum number is not reached, the online workshop may be cancelled. Payments already made for services not provided will be refunded.

(2) Julia Schröder may also withdraw from or terminate a contract if an online workshop or session cannot take place, in whole or in part, for reasons beyond her control (e.g. illness), and the statutory requirements for withdrawal or termination are met. In such cases, payments already made for services not provided will be refunded in accordance with applicable law.

(3) If the agreed payment is not made on time, the seller's contractual and statutory rights apply.

(4) Julia Schröder may terminate a contract in accordance with Section 314 BGB. Good cause may exist in particular in the following cases:

- Conduct detrimental to the group or community
- Insults or other violations of personal dignity
- Discrimination against individuals based on personal characteristics

(5) Instead of terminating the contract, Julia Schröder may exclude a participant from an online workshop if good cause exists. Claims for payment and reimbursement are governed by applicable law.

§ 6 TERMINATION AND WITHDRAWAL BY THE CONTRACTUAL PARTNER FOR ONLINE WORKSHOPS

(1) The contractual partner may terminate the contract if continued participation in an online workshop becomes unreasonable due to substantial organizational changes and the statutory requirements for termination are met. In such cases, payment for services already provided is governed by applicable law.

(2) Statutory rights of withdrawal remain unaffected. For bookings made through CopeCart, the information provided by the respective seller governs the exercise of the right of withdrawal.

§ 7 LIABILITY

(1) Julia Schröder shall be liable without limitation for damages resulting from injury to life, body or health, provided that such damages are based on an intentional or negligent breach of duty.

(2) For other damages, Julia Schröder shall only be liable in cases of intent or gross negligence.

(3) In cases of ordinary negligence, Julia Schröder shall only be liable for breaches of essential contractual obligations, limited to damages that are typical for the contract and reasonably foreseeable.

(4) In all other respects, liability is excluded to the extent permitted by law.

(5) Participation in sessions and events is undertaken at the participant's own responsibility. Each participant is responsible for their physical and psychological well-being during and after the session.

(6) Participants are requested to immediately communicate any discomfort, complaints or uncertainties arising during a session so that the session can be adjusted or interrupted. If no such communication is made, no claims may arise from it insofar as an appropriate response would have been possible had the information been provided in time.

(7) The content and insights provided during sessions and events do not constitute binding instructions for action. Decisions made by participants on the basis of the information conveyed or insights gained are made at their own responsibility. Liability for independent decisions or actions of participants is excluded, unless Julia Schröder has acted intentionally or with gross negligence.

§ 8 RECORDINGS AND USAGE RIGHTS

(1) Individual sessions, online sessions and online workshops are generally not recorded. However, Julia Schröder reserves the right to offer or arrange a recording in individual cases. Any recording will only take place following prior express agreement, with information provided about its purpose, and subject to obtaining the necessary consent.

(2) Participants are not permitted to make their own image, audio or screen recordings without the prior express consent of Julia Schröder, unless permitted by law. Violations may, where legally justified, result in exclusion from the event and legal action.

§ 9 LEGAL INFORMATION, NOTICES AND USE OF TERMINOLOGY

(1) My work does not replace consultation with or treatment by a medical doctor or psychotherapist.

(2) I, Julia Schröder, do not diagnose illnesses, do not practice medicine or healing arts in the legally or conventionally medically defined sense, and do not promise healing or relief from medical conditions.

(3) I do not recommend medication, nor do I advise against medical consultations or medically prescribed therapies.

(4) In cases of serious illness, it is recommended that participation be discussed with the attending physician.

(5) All terms used that contain the words “therapy” or “therapist” do not refer to therapy in a medical or legally regulated healing sense. Such terms are used exclusively as proper names or descriptive expressions within the framework of my energetic and spiritual work.

(6) Where the term “healing” is used, it refers to the harmonization of body, mind and soul and the activation of the body’s self-healing capacities.

(7) My services do not constitute the practice of healing arts within the meaning of the German Heilpraktikergesetz (German Non-Medical Practitioners Act).

(8) Spiritual and energetic healing is neutral with regard to worldview and is open to everyone, regardless of religion or belief.

(9) I do not offer procedures or methods that are capable of endangering or impairing psychological autonomy or the right to free self-determination.

§ 10 FINAL PROVISIONS

(1) The right to offset claims against Julia Schröder is excluded unless the counterclaim has been acknowledged by Julia Schröder, is undisputed or has been legally established by a final court decision.

(2) The assignment of claims against Julia Schröder is governed by the applicable statutory provisions.

(3) Personal data is processed in accordance with the Privacy Policy. Objections may be raised within the framework of applicable law.

(4) Photography, filming or audio recording during online workshops and sessions is not permitted without prior express consent, unless permitted by law. Teaching materials received may not be reproduced, distributed or otherwise made publicly available without the prior consent of Julia Schröder or the respective rights holder, except where permitted by law.

(5) For entrepreneurs within the meaning of Section 14 BGB, Bonn, Germany, is agreed as the place of jurisdiction, insofar as such an agreement is legally permissible under Section 38 of the German Code of Civil Procedure (ZPO).

RIGHT OF WITHDRAWAL – COPECART

All purchases of energetic one-to-one sessions, online programs, audio programs, Audio Journeys and online workshops are processed through CopeCart under the reseller model.

CopeCart acts as the seller and contractual partner for these purchases. Accordingly, all information concerning statutory rights of withdrawal, applicable withdrawal periods, the exercise of withdrawal rights and any refunds is provided by CopeCart as the seller.

Please refer to the withdrawal policy and contractual information made available by CopeCart during the purchasing process.

No separate withdrawal instructions are provided by Julia Schröder for these purchases.